



WURcard for students



This leaflet is about the WURcard, the Wageningen University & Research (WUR) organisation card which contains your personal details and determines your rights within the organisation.

The WURcard for students can be used within Wageningen University & Research as:

- Identification as a student of Wageningen University & Research;
- Library Card;
- Identification for access to WUR buildings;
- Sports Card;
- Ewallet (payment method).

In principle, you receive the WURcard only once and you can use it until you are no longer registered at Wageningen University & Research. Next to the WURcard you can find a Declaration of Enrolment (previously called Proof of Enrolment) on your personal page in Osiris. On your Declaration of Enrolment you can find the period of registration at WUR. Every year a new Declaration of Enrolment will be available in your Osiris environment.

The WURcard is the property of WUR and must be returned when you leave the organisation. If you withdraw your enrolment from WUR or if you do not register again at the beginning of a new academic year, then you must return your WURcard to the Student Service Centre (SSC).

Loss, Theft or Damage

If your WURcard is lost, stolen or damaged, you must report this to the SSC. When making this report, you must be able to identify yourself (a valid Passport, ID Card, Driver's Licence or Dutch Student OV-card).

In case of loss or theft, the SSC will immediately block your WURcard. After this, there are two options:

- 1 If you can present a police declaration that you reported the theft, you will receive a new WURcard from the SSC at no charge.
- 2 If you cannot present a police declaration as referred to above, then you will have to pay €15 in order to receive a new student WURcard from the SSC.

If the chip in your WURcard is no longer usable due to damage, then you will receive a new card from the SSC at no charge, unless the damage is clearly the result of careless use.

eWallet

The eWallet is a virtual wallet that contains credit linked to your WURaccount and card. The WURcard is required to identify yourself at a payment point and to be able to pay (printers, vending machines). You can top up the credit on your eWallet using the KUARIO app (available in all app stores). Dutch bank account holders can pay via iDEAL, whereas non-Dutch bank account holders use PayPal (from your own country). You can top up your eWallet with €10, €20, €30, €40 or €50. There are no costs for topping up your credit using iDEAL. With Paypal you pay some transaction costs.

For more information on how to activate and link your WURcard to KUARIO, please see <http://wur.eu/kuario>.

Access to WUR Buildings

With your WURcard you can obtain access to buildings or parts of buildings of Wageningen University & Research that are, as a rule, only accessible for staff. Your right of access is provided by the building manager, often at the request of your Study Advisor or Programme Director. Educational buildings (e.g. Forum, Orion, Leeuwenborch) are accessible to everyone.

Mutations

Personal Details

make changes via www.studielink.nl

Library Entitlements

make changes via the Forum Library at Wageningen Campus

Sports Facilities Entitlements

make changes via Sport Centre de Bongerd (USB)

Staff Entitlement

if you sign an employment contract with WUR, you will be given temporary (for the duration of the employment contract) staff entitlements in addition to your student entitlements. Any changes to these entitlements are made through your supervisor.

Library

All students have the right to borrow books from the libraries of WUR. You can use your WURcard to borrow books.

Protection of your Personal Details

The WURcard is linked to an automated card management system in which the personal details of the cardholders are processed. WUR processes the personal details in accordance with the Personal Data Protection Act.

This processing is reported under the name *WURcard* to the Dutch Data Protection Authority. The personal details are obtained via the WBA (database of WUR) from AIR (the student information database of WUR). This information is used only for access check and identification, for a student ID card and Wageningen University & Research Library card and optionally for proof of participation in the sports programme.

Sports

In order to use the sports facilities of the Sport Centre de Bongerd (SCB), you must pay a fee for each academic year (or a portion thereof). After payment of this fee, your WURcard will be linked to your sports facility rights.

For more information about the basic package of sports facility rights, rates and the sports facilities themselves, go to www.wur.eu/sportscentre. Any additions or changes to your rights can be arranged directly with the SCB.

Questions

If you have any questions or comments about the WURcard, please contact the Service Desk of Facilities and Services (FB):

Service Desk FB

T 0317 480100
E servicedesk.facilities@wur.nl
