**Course guide MSc Internship at Wageningen University**

**Course profile**

The academic internship is a period of work, study and reflection in a real-world working environment. The aim of the academic internship is to let you experience the potential professional environment in which you could work after graduating from your degree programme. The internship provides an opportunity to work outside Wageningen University at a host organisation, e.g. a company (consultancy firm, industry, etc.), a public institution, a research organisation, another university, or a non-governmental organisation. The tasks you complete have to be of a sufficiently high standard to reflect the desired level of recent Wageningen graduates. You could, for example, work on a research project, a policy document, a communication plan, an evaluation report, a design, or education materials, to name a few.

**Learning outcomes**

After completion of the internship you are expected to be able to:

* apply knowledge and skills acquired during your study in a working environment;
* expand your professional network;
* work independently with commitment, perseverance and show initiative;
* handle feedback and ask for it timely;
* reflect on your functioning within an organisation;
* adapt to a new working environment and work with a feeling for the organisation;
* plan and keep to a time schedule;
* present major results of your work in writing and orally in a comprehensive manner for a specific audience.

In addition to the above-mentioned learning outcomes, you formulate *your own specific learning outcomes* in consultation and agreement with your Wageningen University supervisor. For example, you may want to formulate personal or technical skills that you would like to acquire or expand on during your internship.

**Study load**

Most MSc degree programmes include an internship of 24 credits; see the description of your MSc programme in the online Study Handbook. Chair Groups offer internships from 24 to 39 credits.

**From which Chair Groups can you expect supervision?**

Consult the description of your MSc programme to find more information about the Chair Groups that are allowed to supervise your internship. If needed, talk to your study adviser about which Chair Group would be most suitable for your internship supervision.

**How to find an internship?**

First discuss the planning of your programme including your internship with your study adviser. Generally, it is a good idea to start searching for an internship at least three months in advance, and at least six months in advance if you plan to do your internship abroad.

For a first exploration of potential internships, ask fellow students about their internship experience, ask lecturers for contacts, read professional journals or the internet to find names of possible internship providers and internship supervisors. Some degree programmes/Chair Groups also publish internship offers through mailing lists or portals. Then contact the internship coordinator of the Chair Group to see whether they can help you with any internship opportunities, or whether they would support you with the internship opportunities you found. They will also help you determine which staff member would be available to be your university internship supervisor. If you have no idea about which Chair Group is most suitable for supervision, contact your study adviser. If necessary, the Chair Group’s internship coordinator or university supervisor can introduce you to the organisation hosting the internship. Finally, you can contact the internship provider to discuss any opportunities for working on an internship with them.

It is part of the learning process that you are actively engaged in the search for an appropriate internship position, and that you organise all the arrangements with the internship provider yourself. Usually a student will write or phone the preferred internship provider asking for possible internships. It is common to send a motivation letter and CV. This is also the phase where you agree on who will be your university internship supervisor, and involve him or her in the process. Should there be common ground, then you will usually be invited to an interview as part of the application process. You should have a clear idea about your personal leaning outcomes as input for your interview. The experience of finding an internship also is valuable practice for a future job application. Before you start the internship, you and your internship and university supervisors have to agree on the kind of work to be done; this will be included in the internship contract.

**Level and approval**

The internship tasks have to be at an appropriate academic level. The description of the task(s) should match the level of what can be expected from a recently graduated MSc student in your field of expertise. Before the start of your internship, you should be in possession of a detailed description of the work involved and that it has been approved by the Wageningen University supervisor. In addition, you should be officially registered as an MSc student at Wageningen University for the duration of your internship.

**Internship Contract and Learning Agreement**

Please use the Wageningen University internship contract (appendix A) and learning agreement (appendix B). If the internship provider requires you to fill in their own contract, then please do so, but this must always be in addition to the university’s learning agreement in which the supervision and learning outcomes are agreed. The internship contract should be signed by the student, the internship supervisor, and an official representative of Wageningen University, and the learning agreement should be signed by you and your university supervisor.

**Supervision**

During your internship you will have two supervisors:

1. The *internship supervisor* is your supervisor on behalf of the internship provider. He/she will guide you through your daily activities and give feedback on your performance. Preferably, your internship supervisor is a university graduate.
2. The *university supervisor* advises and supports you before the start of the internship, e.g. on defining specific personal learning outcomes, finding an internship position that meets these goals, clarifying questions concerning the internship, and assessing your performance at the end of the internship. If you experience difficulties during the internship that cannot be discussed with the internship supervisor, do not hesitate to contact the university supervisor who is there to help if difficulties arise.

For a successful internship, it is important that you not only discuss progress with the internship provider, but also that you regularly inform the WUR internship supervisor. Therefore, we recommend that you discuss (via phone/ Skype/ email) your progress and performance with your internship provider and university supervisor at least twice (e.g. after one month and towards the end of the internship). In addition, regular contact (e.g. monthly) between you and your university supervisor is important to discuss progress in terms of internship tasks and personal learning goals, planning the next phase, and any other issues that may have arisen during the internship. It is important that you take initiative to inform the university supervisor and ask for specific feedback that the supervisor then can provide.

Before the start of the internship, you, your internship supervisor and the university supervisor agree on the number and frequency of contacts and means of feedback. This will be included in the learning agreement.

**Activities during the internship**

During your internship you will work on one or more tasks/projects provided by the internship provider. You will have a position equal to a junior employee at an academic level. You can work on tasks leading to one main deliverable or on tasks leading to several deliverables. It is also possible that you contribute to joint deliverables in which the individual contributions are not clearly demarcated.

*Portfolio of deliverables*

You have to build up a portfolio that contains the internship deliverables, such as a research report, a policy document, a communication plan, an evaluation report, a design, or educational material, as agreed with your supervisor(s) in the learning agreement. In case of poorly demarcated contributions to joint deliverables, describe what your contributions were and the process which led to that end-point. In cases where the portfolio is not report itself, a report describing theoretical perspectives used, reflection on choices made, relevance, conclusions and recommendations, may be required by the university supervisor(s) to assess the level at what level you managed to achieve your learning outcomes.

The portfolio and/or the report may be labelled ‘confidential’ by the internship provider. Before starting the internship, you, the internship provider and the university supervisor will agree on and sign a confidentiality agreement. Confidential products will be stored by Wageningen University, but will not be accessible for third parties without prior consent of the internship provider and Chair Groups involved.

*Personal reflection Report*

In addition to the portfolio with deliverables, you have to write a report in which you reflect upon the internship itself (i.e. content, organisation, company, country, etc.) and especially on your functioning within the organisation and the personal goals you formulated in consultation with the university supervisor. For this report, you will be guided by your university supervisor. Questions that could be addressed in your personal reflection report are:

* Which personal goals did you define?
* What activities did you perform to attain these learning outcomes?
* Did the activities all together help you achieve the learning outcomes and your personal goals?
* How do you evaluate your performance on these activities?
* Could you have done things in another way? And if so how?
* What did you experience as your strong and weak points?
* What can you do to improve your weak points?
* How can you use your strong points to strengthen your other skills?
* Which gaps did you identify in your personal knowledge and skills with respect to the activities you had to perform?
* Did you perform the activities in a team and, if yes, what was your contribution?
* How well did you function within the team?
* What were your strong and weak point in cooperation?
* How will you use your strong and weak points to improve cooperation?
* Did you get good insights in the structure of the organisation, and did you feel a part of it?
* What were your experiences with the culture and structure of the organisation?
* Is there a code of conduct? Did you and your colleagues in the organisation comply with the code of conduct and professional ethical standards of the internship organisation? Did you encounter other ethical issues?

In general, the report should at least contain an explanation of the learning outcomes formulated at the start of the internship, a critical evaluation of the extent to which these outcomes were reached (including the activities relevant for each of them), and a set of new learning outcomes, formulated during and at the end of the internship. Obviously, the content of the report is much more important than its length, but as a rule of thumb, a personal reflection report should at least cover four pages / 2200 words.

*Oral presentation*

At the end of your internship, you may be expected to give an oral presentation to the internship provider. The internship supervisor is expected to attend your presentation and provide feedback. Preferably, the university supervisor will also be present. If this is not possible, then the presentation should be given (a second time) at the Chair Group or shared digitally via skype, video conference, or a recording of the actual presentation. In both cases a copy of the slides should be sent to the university supervisor.

*Examination*

After finishing your portfolio of deliverables, your personal reflection report and the oral presentation, you will have an oral defence with your university supervisor and the internship examiner of the Chair Group. The internship supervisor is allowed to be present as well, but this is not obligatory. In the defence, you will be assessed on the extent you have mastered your internship subject and the quality of your reflection on the internship project. The portfolio of products, the personal reflection report and a copy of the oral presentation and a written (non-binding) advise of the internship supervisor must be provided to the university supervisor and the examiner at least two weeks before the defence.

**Assessment of the internship**

Wageningen University is responsible for the assessment and the final grade. The internship supervisor must provide an evaluation of your performance during your internship and a non-binding advice about the grade. However, the advice from your internship supervisor may differ from the grade given by the university supervisor and examiner due to differences in expectations and assessment of your work between the supervisors, and differences in grading levels between organisations and countries. The assessment will be based on five elements:

* the portfolio of deliverables;
* the personal reflection report;
* the oral presentation;
* the oral defence;
* the evaluation of the performance by the internship supervisor at the internship provider.

For assessment by the university supervisor and examiner, the Wageningen University Assessment Form and rubric (appendix C) should be used.

**Insurance**

**A ‘normal’ travel accident and luggage insurance may not be sufficient if you go abroad for your internship. You may want to use the free WUR travel accident and luggage insurance if you go on an internship abroad. For more information, go to the Student Service Centre (SSC). This insurance is applicable only during the actual internship; if you plan to travel after your internship, you will need to take out a personal travel insurance for that purpose. It is not wise to have two insurances at the same time as there can be disagreement on which insurer should pay in case of an accident. Therefore, if you have a (continuous) travel insurance policy, you should cancel that for the period of your study abroad, but make sure that it is reinstated when you start your travels after your internship.**

**You have to ensure that your own health insurance has world coverage.**

**All students automatically have a liability insurance (=WA verzekering) during study activities (lab work, field work etc.), but not during their leisure time.**

**Grants**

For information about grants see the following websites:

<http://www.beursopener.nl/content/index.asp> (unfortunately in Dutch only)

<https://www.wur.nl/en/Education-Programmes/master/Study-grants.htm>

<https://www.wur.nl/en/Education-Programmes/Current-Students/Trvel-Funding.htm>

**Checklist for organising an internship**

1. *At least three months, but for internships abroad, at least six months before the planned start of the internship:*
* Orientate yourself on possible internships.
* Find a university supervisor by making an appointment with the internship coordinator of the Chair Group to discuss who will supervise you during the internship. Prepare for the meeting by reading the course guide and formulating personal goals and ideas about preferred internship providers.
* Prepare a motivation letter and CV for an internship position at the selected internship providers.
* Contact potential internship providers.
* Find an internship supervisor at the internship provider.
* Contact the university supervisor for approval.
* Inform other involved internship providers that a position elsewhere has been accepted.
* Discuss the exact internship tasks with the university supervisor and the internship supervisor.
* If all applications are rejected, contact the university supervisor to discuss other options.
1. *One month before start of internship:*
* Fill in the Wageningen University internship contract or the internship contract of the internship provider together with your supervisors, and send the signed contract to the internship coordinator.
* Fill in the Wageningen University learning agreement in consultation with the internship supervisor and the university supervisor. It may take a few drafts before the learning agreement is approved.
* If applicable, contact the owner of your room to organise subletting your room.
1. *One month after the start of the internship:*
* Organise a meeting (in person, by e-mail or by skype) between the internship and university supervisors and between you and university supervisor (separately) in which content, progress, personal performance, problems and cultural issues can be discussed.
1. *Monthly during the internship:*
* Send an e-mail to your university supervisor about your wellbeing, progress, personal goals, and your plans for the next month.
1. *At least one month before the end of the internship:*
* Arrange a day, time and location for the oral presentation (at the internship provider).
* Arrange a day, time and location for the defence with your university supervisor.
1. *Approximately three weeks before the end of the internship:*
* Provide a draft portfolio of products to the internship provider for a check on a correct representation of the organisation and projects, and on confidentiality.
1. *One week before the defence:*
* Submit the portfolio of products, the personal reflection report, your student number and internship code, and a copy of the oral presentation to the internship supervisor and university supervisor and examiner.
* Check your approved study programme (SPA) for the correct internship code and make sure this code is noted on the evaluation form by the university supervisor.
* The internship supervisor will send the signed evaluation form of the student’s performance to the university supervisor.
1. *After the defence:*
* The university supervisor will make sure the mark is registered at SSC. Please note that advance registration for the internship at SSC by the student is not needed.
* Check that the internship code that is given corresponds to the code in your approved study programme (SPA).
* *Extra for internships abroad:*
* If possible apply for grants.
* Make sure you have the right vaccinations for the travel destination(s).
* Arrange proper insurance.
* Timely apply for a student visa if necessary.
* Arrange travel tickets.
* Arrange housing.
* Fill in the ‘OV studentenkaart buitenland’ and hand in the OV card in order to receive a refund of travelling costs (for Dutch students only).

Attached:

Appendix A: Internship Contract

Appendix B: Learning Agreement

Appendix C: Assessment form and rubric

Downloads:

[Course guide MSc Internship at Wageningen University](https://teamsites.wur.nl/sites/OWI/diversen/internship-courseguide.docx)

[Internship contract](https://teamsites.wur.nl/sites/OWI/diversen/Internship%20Contract%20and%20Learning%20Agreement%2015-08-2011.doc)

[Learning agreement](https://teamsites.wur.nl/sites/OWI/diversen/Wageningen%20University%20Learning%20agreement.docx)

[Assessment Internship Wageningen University](https://teamsites.wur.nl/sites/OWI/kwaliteitszorg/Archives/Policy%20Documents%20and%20Forms/Internship%20assessment%20form-120214.xlsx)

[Rubric for the assessment of internships](https://teamsites.wur.nl/sites/owi/diversen/internship-rubric.doc)

**Appendix A: Wageningen University Internship Contract**

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| --- |
| This Internship Contract serves to lay down the agreement on the internship between the student, the employer and the university.Signed copies have to be sent to the student and his/her study adviser, the supervisors on behalf of the employer and university.  |

**Internship contract (hereinafter: “the Contract”)**

**Parties:**

**Student**

|  |  |
| --- | --- |
| Last name: |  (hereinafter: “the Student”) |
| First name: |  |
| BSN (‘sofinummer’): |  |
| Date of birth: |  |
| Place of birth: |  |
| Address: |  |
| Postal code and town: |  |
| Telephone number: |  |
| Nationality: |  |

**Internship provider**

|  |  |
| --- | --- |
| Name: |  (hereinafter: “the Employer”) |
| Address: |  |
| Postal code and town: |  |
| Country: |  |
| Represented by: |  |
| Email representative: |  |

**University**

|  |  |
| --- | --- |
| Name: | Wageningen University (hereinafter: “the University”) |
| Address: | Post office box 9101 |
| Postal code and town: | 6700 HB Wageningen |
| Country: | The Netherlands |
| Chair group: |  |
| Represented by: |  |
| Email representative: |  |

Where:

1. the Student is registered at the University based on a teaching agreement;
2. an internship is part of the master programme:

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| --- |
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|  |

Article 1.

|  |  |  |  |
| --- | --- | --- | --- |
| The internship will start on |  | and will end on |  |

The Employer shall offer the Student the opportunity to have an internship at its offices /premises. The Employer shall only assign those tasks to the Student that have a clear relationship with the objectives of the internship as described in article 2.

|  |
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|  |

The internship shall be at (place of work).

The time to be spent at the work placement is in accordance with normal full time working hours, except if agreed otherwise and not contrary to youth employment legislation.

Article 2.

The subject/topic of the internship is titled:

………………………………………………………………..

The university code of the internship is:

………………………………………………………………….

The internship programme (description of the project) is attached as annex 1 to this Contract.

This programme may be changed from time to time pursuant to a written agreement between the Employer, the University and the Student.

In a Learning Agreement, attached as annex 2 to this Contract, the Student and the (supervisor of the) University have set out the arrangements made in respect of the learning outcomes and the assessment of the internship.

Article 3.

The internship supervisor on the side of the Employer is:

………………………………………………………………

Article 4.

The supervisor[[1]](#footnote-2) on the side of the University is:

……………………………………………………………..

Article 5.

The Student shall write a report and a self-reflection paper (that can be included in the report or a separate paper) at the end of his/her internship. Moreover, the Student shall give a final oral presentation about his/her internship at the University and/or (if agreed so) at the work placement. The Student shall send the University a report and reflection paper, and (if applicable) a PowerPoint paper of his/her presentation at the work placement.

Article 6.

The Employer internship supervisor shall fill in an evaluation form on the performance of the Student. The final assessment and grade is the responsibility of the University supervisor and examiner.

Article 7.

The Student shall meet the requirements of the Employer regarding safety, health, labour hours/ holiday and confidentiality, etc. If requested by the Employer, the Student and the Employer shall conclude a secrecy agreement, provided however that the Student always retains the right to present the results of his/her internship as described in article 5. In the event of a conflict between the terms of such secrecy agreement and the terms and conditions of this Contract, the latter shall prevail.

Any intellectual property rights being the results of the internship will belong to the Employer. However, the Student has always the right to publish these results as described in article 5. In the event that (part of) these results must be kept confidential for reasons of vesting an intellectual property right in the name of the Employer, the latter may request that dissemination of the relevant results occurs in a closed assessment meeting.

Article 8.

The Student must inform both supervisors on absence and return from absence.

Article 9.

In the performance of the activities being part of the internship, neither the Student, nor the University will be liable towards the Employer and/or any third party for any damage or loss, except when the Student is liable for damage or losses being the result of wilful conduct or gross negligence.

The Employer shall indemnify and hold the Student and the University harmless for third party claims in respect of direct and indirect damage and losses.

The Employer shall take care of an adequate insurance of the Student similar to the one in place for employees.

The University has taken out a liability insurance policy which covers liability (if any) for both the University and the Student.

Article 10.

The Employer is responsible for withholding (income) taxes and premiums for social security and premiums where applicable, and shall indemnify and hold the Student and the University harmless for third party claims to that extent.

Article 11.

In case of accidents either at work or on the way to or from work, the Student shall immediately inform the University supervisor.

Article 12.

The Student receives a gross allowance of monthly

at a fulltime workweek: € ………..

The allowance for travel is: € ………..

The holiday allowance is: € ………..

Other allowances € ………..

Article 13.

This Contract will terminate automatically:

1. at the end of the internship period as referred to in article 1;
2. at the moment that the Student is no longer registered as a student of the University;
3. upon mutual written consent between the Student, the Employer, and the University.

Article 14.

The Employer may terminate this Contract early after consultation with the Student and the University if the Student does not perform pursuant the terms of this Contract, more specifically if the Student acts in violation with the rules as referred to in article 7, provided however that the Employer has issued a prior written warning to the Student.

Article 15.

In case of conflicts, the Student shall try to resolve the problem with the Employer supervisor. If they do not reach a solution of the problem(s), it will be discussed with the University supervisor.

Article 16.

This Contract is governed by Dutch Law. General terms and conditions of the Employer, whatever named, shall not be applicable to this Contract. Disputes will be amicably settled between the Parties. If an amicable solution cannot be reached, the Civil Court in Arnhem, the Netherlands, will be the competent court

Agreed and signed by

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Employer |  |  | Student  |  | Wageningen University |
|  |  |  |  |  |  |
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|  |  |  |  |  |  |
|  |  |  |
| Place: |  |  |
| Date: |  |  |

**Appendix B: Wageningen University Learning agreement**

Internship description:

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The specific learning outcomes for this internship are:

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| --- |
|  |

The requirements for the internship report are:

|  |
| --- |
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The form Assessment internship Wageningen University will be used. The percentages used in the assessment form will be:

|  |  |
| --- | --- |
| **Learning outcomes (assessment criteria)** | **percentage** |
| A. Professional skills (20 – 50%) | 35% |
| B. Report internship (20 – 50%) | 35% |
| C. Self-reflection on internship (10 – 30%) | 20% |
| D. Presentation (5 – 10%) | 5% |
| E. Examination (5 – 10%) | 5% |

Agreed and signed by

|  |  |  |
| --- | --- | --- |
| Student |  | University supervisor |
|  |  |  |

**Appendix C: Assessment form and rubric**



**Rubric for assessment of MSc-Internship**

Author: Marjolijn Coppens with contributions from Arnold F. Moene, Judith Gullikers, Jan Philipsen, Maria Smetsers, Paul Hebinck, Tjeerd Jan Stomph, Ralf Hartemink. Based (in part) on 'Rubric for assessment of MSc-thesis' by Arnold F. Moene (Version: 1.0). This document is released under the Creative Commons Attribution-Noncommercial-Share Alike 3.0 Netherlands License.

| **Item** | **Mark for item** |
| --- | --- |
|  | **2-3** | **4-5** | **6** | **7** | **8** | **9-10** |
| **Professional skills**  |
| **Initiative and creativity** | Student shows no initiative or new ideas at all.  | Student picks up some initiatives and/or new ideas suggested by others (e.g. supervisor), but the selection is not motivated. | Student shows some initiative and/or together with the supervisor develops one or two new ideas on minor parts of the project. | Student initiates discussions on new ideas with supervisor and develops one or two own ideas on minor parts of the project. | Student has his own creative ideas. | Innovative methods and analysis of information/data. Possibly the idea for the project has been formulated by the student.  |
| **Insight in functioning of another organisation** | Student shows no insight in functioning of the organisation. | Student shows no insight in functioning of the organisation. | Student is able to draw an organisation chart of the organisation. | Student is able to indicate the position of the team within the organisation as a whole. | Student is able to indicate the responsibilities of the different units within the organisation. | Student knows how changes are achieved in the organisation. |
| Student does not ask for help from the internship provider in case it is necessary. | Student does not ask for help from the internship provider in case it is necessary. | Student gets things (e.g. receiving information, organising material facilities, etc.) done within the team only via internship supervisor. | Student is able to get some things (e.g. receiving information, organising material facilities, etc.) done within the team. If necessary, the student asks for help of the supervisor to get things done within the team.  | Student is able to get things (e.g. receiving information, organising material facilities, etc.) done within the team independently. | Student is able to independently implement changes that affect the whole team. |
| **Adaptation capacity** | Student does not adapt and gives an impression of apathy or is often involved in disputes or arguments. | Student does not adapt and gives an impression of apathy or is often involved in disputes or arguments. | Student knows the do’s and don’ts in the new work environment. | Student accepts how thing go within the new work environment. | Student is able to adapt to the new work environment. | Student adapts easily to the work environment within the limits of his personal values. |
| **Commitment and perseverance** | Student is not motivated. Student escapes work and gives up regularly | Student has little motivation. Tends to be distracted easily. Has given up once or twice | Student is motivated at times, but often, sees the work as a compulsory task. Is distracted from work now and then. | The student is motivated. Overcomes an occasional setback with help of the supervisor. | The student is motivated and/or overcomes an occasional setback on his own and considers the work as his “own” project. | The student is very motivated, goes at length to get the most out of the project. |
| **Independence**  | The student can only perform the work properly after repeated detailed instructions and with direct help from the supervisor. | The student needs frequent instructions and well-defined tasks from the supervisor and the supervisor needs careful checks to see if all tasks have been performed. | The supervisor is the main person responsible for setting out the tasks, but the student is able to perform them mostly independently | Student selects and plans the tasks together with the supervisor and performs these tasks on his own  | Student plans and performs tasks mostly independently, asks for help from the supervisor when needed. | Student plans and performs tasks independently and organises his sources of help independently.  |
| **Handling supervisor's comments and development skills** | Student does not pick up suggestions and ideas of the supervisor | The supervisor needs to act as an instructor and/or supervisor needs to suggest solutions for problems | Student incorporates some of the comments of the supervisor, but ignores others without arguments | Student incorporates most or all of the supervisor's comments.  | Supervisor's comments are weighed by the student and asked for when needed. | Supervisor's comments are critically weighed by the student and asked for when needed, also from other staff members or students. |
| Knowledge and insight of the student (in relation to the prerequisites) is insufficient and the student is unable to take appropriate action to remedy this | There is some progress in the professional skills of the student, but suggestions of the supervisor are also ignored occasionally. | The student is able to adopt some skills as they are presented during supervision | The student is able to adopt skills as they are presented during supervision and develops some skills independently as well. | The student is able to adopt new skills mostly independently, and asks for assistance from the supervisor if needed. | The student has knowledge and insight on an academic level, i.e. he explores solutions on his own, increases skills and knowledge where necessary. |
| No learning outcomes formulated. | Learning outcomes formulated, but no progress in any of them. | On some of the personal learning outcomes, the student shows some progress. | On all of the personal learning outcomes the student shows some progress. | On some of the personal learning outcomes, the student shows major progress and on others some progress is shown. | On all personal learning outcomes, the student has shown major progress. |
| **Time management**  | No time schedule made. | No realistic time schedule. | Mostly realistic time schedule, but no timely adjustment of time schedule if necessary. | Realistic time schedule, with some adjustments if necessary of times only, (but not enough or not all in time). | Realistic time schedule with, if necessary, timely adjustments of times only. | Realistic time schedule with, if necessary, timely adjustments of both time and tasks. |
| Final version of internship report or presentation more than 50% of the nominal period overdue without a valid reason (force majeure) | Final version of internship report or oral presentation at most 50% of the nominal period overdue (without a valid reason). | Final version of internship report or oral presentation at most 25% of nominal period overdue (without valid reason) | Final version of internship report or oral presentation at most 10% of nominal period overdue (without valid reasons) | Final version of internship report or oral presentation at most 5% of nominal period overdue (without good reasons)  | Final version of internship report or oral presentation finished within planned period (or overdue but with good reason and finished within reasonable time). |
| **Report internship** |
| **Formulation goals, framework project** | No goals and framework of project. | Formulation of goals and framework of project is not clear. | Formulation of goals and framework of project is clear, but link between tasks and goals is not clear. Framework of project does not fit with the object of the internship project. | Formulation of goals and framework of project is clear, but link between tasks and goals is not always clear. Framework of project does not fit with all aspects of the internship project. | Formulation of goals and framework of project is clear. | Clear formulation of goals and framework of project. Both are well linked with all aspects of the internship project. |
| **Theoretical underpinning, use of literature**  | No discussion of underlying theories. | There is some discussion of underlying theories, but the description shows serious errors. | Student has found the relevant theories, but the description has not been tailored to the project at hand or shows occasional errors.  | Student has found the relevant theories, and has been partially successful in tailoring the description to the project at hand. Few errors occur.  | Student has found the relevant theories, makes a synthesis of those, and has been successful in tailoring the description to the project at hand. | Clear, complete and coherent overview of relevant theories. Exactly tailored to the project at hand. |
| No relevant literature in reference list except for those already suggested by the supervisor | Only a few relevant literature references in the reference list. | Some relevant literature in reference list but also significant body of irrelevant literature. | Relevant literature in reference list but some references are less relevant. | Used literature is relevant for the goal of the project. An occasional reference may be less relevant. | Used literature is relevant for the goal of the project. |
| **Use of methods and processing data** | No description of methods and analysis of the information/data. | Insufficient information on methods and insufficient analysis of the information. | Some aspects of the project regarding methods and analysis of information are described insufficiently. Used methods and analysis of data/information are not always appropriate. | Description of methods and analysis of information/data is lacking in a number of placed. Used methods and analysis of data/information mostly appropriate. | Description of methods and analysis of information/data is mostly complete, but there are lacking some details. Used methods and analysis of data/information are appropriate. | Description of methods used and analysis of the information is appropriate, complete and clear.  |
| **Reflection on results**  | No reflection on the results of internship project.Discussion only touches trivial or very general points of criticism. | Student identifies only some possible weaknesses and/or points at weaknesses which are in reality irrelevant or non-existent. | Student indicates most weaknesses in the results, but does not weigh their impact on the main results relative to each other. | Student indicates most weaknesses in the results and is able to weigh their impact on the main results relative to each other. | Student indicates all weaknesses in the results and weighs them relative to each other. Furthermore, (better) alternatives for the methods used are indicated. | Student is not only able to identify all possible weaknesses in the results, but is also able to indicate which weaknesses affect the outcome of the internship project most.  |
| **Conclusions and discussion** | No link between goals, results and conclusions.  | Conclusions are drawn, but in many cases only address part of the goals. Conclusions merely repeat results or conclusions are not substantiated by results. | Conclusions are linked to the goals, but not all goals are addressed. Some conclusions are not substantiated by results or merely repeat results. | Most conclusions well-linked to goals and substantiated by results. Conclusions mostly formulated clearly but some vagueness in wording.  | Clear link between goals and conclusions. All conclusions substantiated by results. Conclusions are formulated exact.  | Clear link between goals and conclusions. Conclusions substantiated by results. Conclusions are formulated exact and concise. Conclusions are grouped/ordered in a logical way.  |
| No discussion about the added value of the project for the organisation. | Student assigns irrelevant aspects of the project as added value for the project for the organisation. | Student only reflects on trivial aspects of his project for the organization and does not relate this to the goals of the organisation. | Student is able to identify the added value of his project for the organisation but does not relate this to the goals of the organisation.  | Student is able to identify the added value of his project for the organisation and relates this to the goals of the organisation. | Student is able to identify the added value of his project and relates this to the goals of the organisation. In addition, the student is able to indicate the added value of his project for the society as a whole. |
| **Fluency of language and writing skills**  | Internship report is badly structured. In many cases information appears in wrong locations. Level of detail is inappropriate throughout. | Main structure incorrect in some places, and placement of material in different chapters illogical in many places. Level of detail varies widely (information missing, or irrelevant information given). | Main structure is correct, but lower level hierarchy of sections is not logical in places. Some sections have overlapping functions leading to ambiguity in placement of information. Level of detail varies widely (information missing, or irrelevant information given). | Main structure correct, but placement of material in different chapters illogical in places. Level of detail inappropriate in a number of places (irrelevant information given). | Most sections have a clear and unique function. Hierarchy of sections is mostly correct. Ordering of sections is mostly logical. All information occurs at the correct place, with few exceptions. In most places level of detail is appropriate. | Well-structured: each section has a clear and unique function. Hierarchy of sections is correct. Ordering of sections is logical. All information occurs at the correct place. Level of detail is appropriate throughout. |
| Formulations in the text are often incorrect/inexact inhibiting a correct interpretation of the text. | Vagueness and/or inexactness in wording occurs regularly and it affects the interpretation of the text. | The text is ambiguous in some places, but this does not always inhibit a correct interpretation of the text. | Formulations in text are predominantly clear and exact. Internship report could have been written more concisely. | Formulations in text are clear and exact, as well as concise.  | Textual quality of the internship report is such that it could be acceptable for a peer-reviewed journal. |
| **Self-reflection on internship** |
| **Report on self-reflection** | Is unable to describe an event or situation in which he was involved and that relates to a formulated learning outcome. | Is able to describe at least one event or situation in which he was involved and that relates to a formulated learning outcome but unable to distinguish between the event description and the description of the personal emotions involved. | Is able to describe at least one event or situation in which he was involved and that relates to a formulated learning outcome, properly distinguishing between the event description and the personal emotions involved, but unable to formulate personal points of improvement and related actions in a future situation | Is able to describe at least one event or situation in which he was involved and that relates to a formulated learning outcome, properly distinguishing between the event description and the personal emotions involved, and able to formulate personal points of improvement and related actions in a future situation | Is able to analyse objectively most events or situations in which he was involved and that relates to formulated learning outcomes, derive improvements for a future situation and formulate plan for improved functioning in a new situation. Shows the ability in at least one case to implement the formulated plan for improved functioning | Is able to analyse objectively any event or situation in which he was involved and that relates to formulated learning outcomes, derive improvements for a future situation and formulate and implement a plan for improved functioning in a new situation. |
| **Presentation** |  |  |  |  |  |  |
| **Presentation: Graphs, PowerPoint**  | Presentation has no structure.  | Presentation has unclear structure.  | Presentation is structured, though the audience gets lost in some places.  | Presentation has a clear structure with only few exceptions.  | Presentation has a clear structure. Mostly a good separation between the main message and side-steps. | Presentation clearly structured, concise and to-the-point. Good separation between the main message and side-steps. |
| Unclear lay-out. Unbalanced use of text, graphs, tables or graphics throughout. Too small font size, too many slides. | Lay-out in many places insufficient: too much text and too few graphics (or graphs, tables) or vice versa. | Quality of the layout of the slides is mixed. Inappropriate use of text, tables, graphs and graphics in some places. | Lay-out is mostly clear, with unbalanced use of text, tables, graphs and graphics in few places only. | Lay-out is clear. Appropriate use of text, tables, graphs and graphics. | Lay-out is functional and clear. Clever use of graphs and graphics. |
| **Oral presentation and defence**  | Spoken in such a way that majority of audience could not follow the presentation. | Presentation is uninspired and/or monotonous and/or student reads from slides: attention of audience not captured | Quality of presentation is mixed: sometimes clear, sometimes hard to follow.  | Mostly clearly spoken. Sometimes monotonous in some places.  | Clearly spoken in such a way that I keeps audience’s attention. | Relaxed and lively though concentrated presentation. Clearly spoken in such a way that I keeps audience’s attention. |
| Language and interest of audience not taken into consideration at all. | Language and interest of audience hardly taken into consideration. | Language and interest of presentation at a couple of points not appropriately targeted at audience. | Language and interest of presentation mostly targeted at audience. | Language and interest of presentation well-targeted at audience. Student is able to adjust to some extent to signals from audience that certain parts are not understood. | Take-home message is clear to the audience. Language and interest of presentation well-targeted at audience. Student is able to adjust to signals from audience that certain parts are not understood. |
| Bad timing (way too short or too long). | Timing not well kept (at most 30% deviation from planned time). | Timing not well kept (at most 20% deviation from planned time). | Timing is OK (at most 10% deviation from planned time).  | Presentation finished well in time. | Presentation finished well in time. |
| Student is unable to answer questions. | Student is able to answer only the simplest questions | Student answers at least half of the questions appropriately. | Student is able to answer nearly all questions in an appropriate way. | Student is able to answer all questions in an appropriate way, although not to-the-point in some cases. | Student is able to give appropriate, clear and to-the-point answers to all questions. |
| **Examination** |
| **Defence of the report** | Student is unable to defend/discuss his internship reports. He does not master the contents. | The student has difficulty to explain the subject matter of the internship project. | Student is able to defend his internship project. He mostly masters the contents of what he wrote, but for a limited number of items he is not able to explain what he did, or why. | Student is able to defend his internship project. He masters the contents of what he wrote, but not beyond that. Is not able to place thesis in scientific or practical context. | Student is able to defend his internship project, including indications how the work could have been done better. Student is able to place thesis in either scientific or practical context.  | Student is able to freely discuss the contents of the internship project and to place the internship project in the context of current scientific literature and practical contexts. |
| **Reflection on the internship** | Is unable to describe an event or situation in which he was involved and that relates to a formulated learning outcome. | Is able to describe at least one event or situation in which he was involved and that relates to a formulated learning outcome but unable to distinguish between the event description and the description of the personal emotions involved. | Is able to describe at least one event or situation in which he was involved and that relates to a formulated learning outcome, properly distinguishing between the event description and the personal emotions involved, but unable to formulate personal points of improvement and related actions in a future situation | Is able to describe at least one event or situation in which he was involved and that relates to a formulated learning outcome, properly distinguishing between the event description and the personal emotions involved, and able to formulate personal points of improvement and related actions in a future situation | Is able to analyse objectively most events or situations in which he was involved and that relates to formulated learning outcomes, derive improvements for a future situation and formulate plan for improved functioning in a new situation. Shows the ability in at least one case to implement the formulated plan for improved functioning | Is able to analyse objectively any event or situation in which he was involved and that relates to formulated learning outcomes, derive improvements for a future situation and formulate and implement a plan for improved functioning in a new situation. |

1. This can be another staff member than the representative of the Chair Group. [↑](#footnote-ref-2)