

Information for students about Covid-19

We realise that the measures taken to curb the spread of the Covid-19 virus have major consequences not only for your education, but also for your personal and social life. Wageningen University & Research follows the regulations and guidelines provided by the Dutch National Institute for Public Health and the Environment (RIVM) and the government to ensure that you and your relatives and friends are safe.

In this factsheet we aim to provide you with useful information and a list of people and places you can turn to in case of questions and problems.

Current situation and sources of information



Check [our website](#) regularly for updates about the current situation. The home page gives a full overview of all available information. There is also a [FAQ questions](#) page that you can consult. It covers a large range of topics (such as courses and exams, campus, travelling, health issues etc.) and is updated regularly. If this does not provide sufficient help, please reach out to us by sending an email to info.corona@wur.nl.

For further questions about the situation in the Netherlands: the Dutch National Institute for Public Health and the Environment (RIVM) has compiled a list of frequently asked questions on their website and provides [answers in Dutch](#) and [answers in English](#). You can also call the RIVM information number: 0800-1351.

Travel



Students and employees returning from, or with plans to travel to, infected areas are advised to consult the [RIVM](#) website and the website of the [Ministry of Foreign Affairs](#) for the latest health and safety information. Please follow these recommendations.

Returning to your home country

Some students may wish to return to their home country due to the situation regarding the Covid-19 virus. Please consult your study advisor before you leave Wageningen University or (temporarily) terminate your enrolment. You are also advised to consult the latest health and safety information in the country you are returning to.

Residence permit

Always consult the terms of your residence permit before you travel. If you have questions, please send an email to ssc@wur.nl

Personal help or advice

In the information below we provide you with a list of people you can go for help and/or advice. If you are unsure who to go to, please consult your study advisor first. You can also send an email to ssc@wur.nl

Emergency

In case of a **life-threatening** emergency call 112. For non-life threatening emergency consult this [webpage](#) for information about who to contact.

General practitioner

If you experience any health problems and do not know what to do, please contact a general practitioner. Go to this [webpage](#) for more information about the general practitioners in Wageningen.

Remain at home and avoid social interaction if you have any of the following symptoms: nasal congestion, coughing, sore throat or a fever.

If the symptoms exacerbate, contact your general practitioner. Please do not go to the doctor's office in person. Instead, contact the general practitioner (GP) by phone. They will tell you what steps to take. Your GP will decide if a corona test should be requested from the GGD (public health services).

Students who have no GP in The Netherlands can [contact the student doctor](#), who will then proceed according to the protocol.

Study advisor

Please contact your study advisor if you have any questions related to your study. An overview of the study advisors can be found in chapter four of [this online booklet](#).

Student Deans

Students from Wageningen University & Research can consult one of the student deans for information and advice on financing, regulations, study delays, studying with a functional disability, emergency support, complaints or conflicts. They will treat all information that you share with them in the strictest confidence. More information can be found on our [webpage](#)

If you are facing financial problems now or in the nearby future as a result of the measures taken to curb the Covid-19, please contact your study advisor or the student deans (studentdean@wur.nl).

Student Psychologist

Students can consult a student psychologist.

The current situation means that we are facing strange and uncertain times. It can help to share your feelings, like loneliness and fear, with someone. Especially if you are an international student with your family far away.

Note that the Walk In at Forum is closed due to the measures taken to curb the spread of the Covid-19 virus. However, we are still available and want to support you where we can. You are welcome to send an e-mail to studentpsychologists@wur.nl for a brief consult. For more information about our service, please visit our [webpage](#).

Social interaction and initiatives



Social interaction is very limited due to the measures taken to curb the spread of the Covid-19 virus. These can be lonely times for students. In the Wageningen community we see different initiatives to stay in touch with each other via social media or help each other where necessary. We appreciate all these initiatives by students and citizens of Wageningen to care for each other and encourage you to continue to look out for each other and help one another where possible.

Student organisations

On this [webpage](#) you can find a list of student organisations in Wageningen.

Other local help

The citizens of Wageningen have opened a [Facebook page](#) on which people can ask for assistance or offer help to those needing it (e.g. groceries while ill).

Online student café

In the [Corona and my education](#) environment you can find the online student café to keep in touch with fellow students. In the calendar section, you can see all upcoming online events.