

Having issues connecting to our wireless network wur-user and you are using windows 8(.1) or Windows 10?

Connect your laptop to a wired network connection and then try again to connect to the wur-user network again as described in our manuals at [wireless.wur.nl](http://wireless.wur.nl)

If you are still unable to connect to the wur-user network or your laptop does not have a cable connection please follow the steps below:

- 1) Make sure your laptop is connected to the internet, either by cable or on another wireless network (can be at your home)
- 2) Open your internet browser and enter the link <http://www.homewurk.nl/x.zip>
- 3) Download the x.zip file to your harddrive
- 4) Extract the contents of x.zip
- 5) The extracted folder contains two files:  
WiFi-wur-user.cmd and WiFi-wur-user.xml.
- 6) Rightclick on the file WiFi-wur-user.cmd and select "run as administrator"
- 7) Follow the instructions on your screen
- 8) Reboot your laptop
- 9) Now use the regular manual in order to connect to the wur-user network (you MUST be at a Wageningen UR location when you perform this last step)